

Patient Payment Information

Paying with insurance, yourself or through a 3rd Party.

PATIENTS WITH HEALTH INSURANCE

Prior to your consultation you are required to contact your health insurance company to notify them of your appointment to see Mr Johnson so that they can assess your claim and advise you as necessary. It is important that you provide us with full details of your health insurers, including your membership number and authorisation number (if applicable). If full details are not provided we are unable to invoice the insurers and the patient will be responsible for payment directly.

Furthermore, please note you are required to advise your health insurance company prior to all treatments being carried out (e.g. X-rays, MRI scans, admissions etc.), so they can authorise these.

PATIENTS PAYING THEMSELVES

Payment is required on the day of your consultation. This can be paid by cheque or card to Patricia, Mr Johnson's secretary, who is situated on the 1st floor in the office next to Mr Johnson's consulting room.

PATIENTS WHERE A THIRD PARTY IS PAYING

(e.g. solicitors, employers, embassies)

A letter of guarantee is required from the third party prior to your consultation with Mr Johnson, including full details on where to send the invoice. This can be posted to Mr Johnson at the Princess Grace Hospital or faxed to +44 (0)207 034 6934. If you require any further information regarding the Princess Grace Hospital fees etc. you can contact the business office on +44 (0)207 935 6485. Alternatively, if you have any general queries regarding payment please do not hesitate to contact us on the number above.

PAYMENT POLICY

If you are funding your own treatment, payment is required on the day of treatment. Further treatments/procedures will **not be confirmed** until your previous accounts have been settled in full.

Thank you for your cooperation.